

TTG LEADERBOARD



Agent	Weeks In	Weeks Out	Week Time In	Week Time Out	Todays In	Todays Out	Todays Time In	Todays Time Out	Todays Total Time
0817 David Preston	50	80	4:52:40	4:25:36	1	2	14:08	6:49	20:57
0884 Dave Sharp	120	203	11:44:07	12:06:52	2	2	9:20	7:59	17:19
0811 Andy Pease	170	386	6:50:23	10:09:21	2	5	4:52	7:11	12:03
0870 Tom Coogan	30	110	3:10:03	6:36:53	7	11	4:25	1:34	5:59
2902 Russell MacKinnon	87	162	6:11:37	5:45:20		1		4:46	4:46
0813 Jon Andrews	7	91	3:48	5:05:19		7		4:37	4:37
0830 Eddie Vincent	20	106	1:50:17	7:37:04		1		3:48	3:48
0905 Michael Walsh	181	137	5:35:34	3:03:47	2			3:23	3:23
0815 Janine Pickles	12	31	1:33:24	1:58:15		1		3:11	3:11
0831 Chris Loomis		86		7:48:48		2		0:07	0:07
0874 Sue Morgan	50	139	1:24:50	5:29:16					
Total	760	1532	42:52:43	71:18:11	15	31	39:56	36:14	1:16:10

FROM
£99
PER MONTH

TTG LEADERBOARD

What is the TTG Leaderboard?

It's a web based branded wallboard table showing performance of teams for inbound and outbound calls, allowing businesses to have visual competitiveness, openness, and resource tracking at a glance, anywhere, at any time, and on any device. Dynamically updating, top performers are shown at the top.

How quickly are they updated?

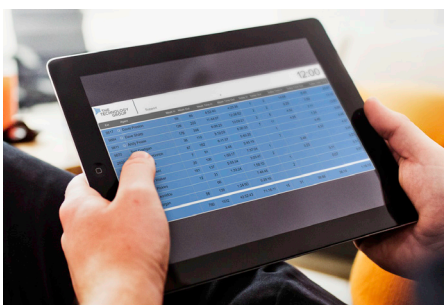
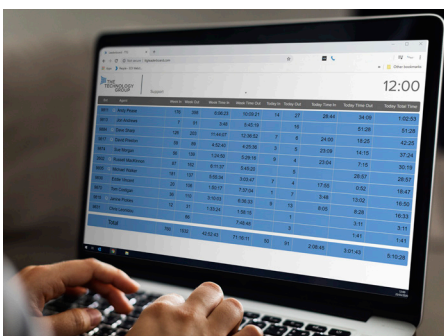
Call processing is lightning-fast so calls are displayed within the statistics as soon as they're finished. This immediate visibility of relevant performance combined with the ability to order results based on any column allows for effortless, effective management. See your team's statistics displayed on a TV, desktop, laptop or tablet.

Benefits?

Motivate Teams, Staff Incentives, Competitions, Goal Setting, Boost Morale, Hitting Targets and KPI's.

Cost?

£149.00 + vat per month 3 year term.
£99.00 + vat per month 5 year term.



Great for any team looking to increase competitiveness and visibility.

Branding

The Leaderboard can be branded in your corporate colours and your logo, complementing any environment, and feeling as if it was made just for your business.

Maintenance

The Leaderboard is hosted by TTG on our own Google infrastructure. Any required updates to facilitate this 3rd party add-on for 3CX will be undertaken by the TTG Development team.

Ext	Agent	Week In	Week Out	Week Time In	Week Time Out	Today In	Today Out	Today Time In	Today Time Out	Today Total Time
9817	Q David Preston	59	89	4:52:40	4:25:36	1	2	14:08	6:49	20:57
9884	Q Dave Sharp	126	203	11:44:07	12:36:52	2	2	9:20	7:59	17:19
9811	Q Andy Pease	176	398	6:06:23	10:09:21	2	5	4:52	7:11	12:03
9870	Tom Costigan	36	110	3:10:03	6:36:33	7	11	4:25	1:34	5:59
2602	Q Russell MacKinnon	87	162	6:11:37	5:45:20		1		4:46	4:46
9813	Jon Andrews	7	91	3:48	5:45:19		7		4:37	4:37
9830	Eddie Vincent	20	106	1:50:17	7:37:04	1		3:48		3:48
9805	Q Michael Walker	181	137	5:55:34	3:03:47	2		3:23		3:23
9815	Q Janine Pickles	12	31	1:33:24	1:58:15		1		3:11	3:11
9831	Chris Leonidou		66		7:48:48		2		0:07	0:07
9874	Sue Morgan	56	139	1:24:50	5:29:16					
	Total	760	1532	42:52:43	71:16:11	15	31	39:56	36:14	1:16:10

A	Ext	Extension of Agent
B	Agent	Name of Agent
C	Week In	No. of inbound calls answered during last 7 days (7 day rolling – excl. current day)
D	Week Out	No. of outbound calls made today during last 7 days (7 day rolling – excl. current day)
E	Week Time In	Talk time (hours:minutes:seconds) of inbound calls answered for the week (7-day rolling – excl. current day)
F	Week Time Out	Talk time (hours:minutes:seconds) of outbound calls made for the week (7-day rolling – excl. current day)
G	Today In	No. of inbound calls answered today (from midnight)
H	Today Out	No. of outbound calls made today (from midnight)
I	Today Time In	Talk time (hours:minutes:seconds) of inbound calls answered today (from midnight)
J	Today Time Out	Talk time (hours:minutes:seconds) of calls made today (from midnight)
K	Today Total Time	Talk time (hours:minutes:seconds) of total inbound & outbound calls today (from midnight)